

Appendix A to Part 92—Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

Discrimination is Against the Law

Jacksonville Center for Endoscopy complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Jacksonville Center for Endoscopy does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Jacksonville Center for Endoscopy:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Vicki King, Compliance Office

If you believe that **Jacksonville Center for Endoscopy** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Vicki King, Compliance Officer
4800 Belfort Road, Jacksonville, FL. 32256
904-398-7205, Toll Free @ 1-866-268-3297, or email *borlandgroover.com*

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Vicki King, Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Appendix B to Part 92—Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-904-398-7205 (TTY: 1-866-268-3297)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-904-398-7205 (TTY: 1-866-268-3297)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-904-398-7205 (TTY: 1-866-268-3297)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-904-398-7205 (TTY: 1-866-268-3297)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-904-398-7205 (TTY : 1- 866-268-3297)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-904-398-7205 (TTY: 1-866-268-3297)번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-904-398-7205 (TTY: 1-866-268-3297)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-904-398-7205 (телетайп: 1-866-268-3297)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-904-398-7205 (TTY: 1-866-268-3297)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-904-398-7205 (ATS : 1-866-268-3297)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-904-398-7205 (TTY: 1-866-268-3297)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-904-398-7205 (TTY: 1-866-268-3297)

ملحوظة: 1-904-398-7205 برقم اتصل بالامجان لك توافر ال لغوية المساعدة خدمات ف إن ال لغة، انكرت تحدثك انت إذا بملاحظة هال صم وال بكم: 1-866-268-3297). رقم (1-904-398-7205)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-904-398-7205 (TTY:1-866-268-3297) まで、お電話にてご連絡ください。

بگ پرید. شما بر روی رایگان بصورت زبانی تسهیلات کنید، می گفنگو فارسی زبان به اگر به وجه s ف می باشد یا 1-904-398-7205 (TTY: 1-866-268-3297) ت ماس